

Warranty

Premier Collection

Hardware Resources Inc. warrants to the original consumer purchaser that our Premier Cabinetry will be free from unnatural defects in material and workmanship under normal use and proper care for the period of FIVE (5) YEARS from the date of original purchase. This Limited Warranty applies only to the Original Purchaser and is not transferable to any other party.

WARRANTY COVERAGE

Limited 5-Year Warranty on Cabinets to the original purchasing consumer from the date of original purchase that the cabinets will be free from defects in material and workmanship under normal use and proper care. Limited Lifetime Warranty on Drawer Slides and Hinges to the original purchasing consumer as long as they own the product. We warrant that the drawer slides and hinges shall be free from defects in material and workmanship under normal use.

Essentials Collection

Hardware Resources Inc. warrants to the original consumer purchaser that our Essentials Cabinetry will be free from unnatural defects in material and workmanship under normal use and proper care for the period of ONE (1) YEAR from the date of original purchase. This Limited Warranty applies only to the Original Purchaser and is not transferable to any other party.

WARRANTY COVERAGE

Limited 1-Year Warranty on Cabinets and on Drawer Slides to the original purchasing consumer from the date of original purchase that the cabinets will be free from defects in material and workmanship under normal use and proper care. Limited Lifetime Warranty on Hinges to the original purchasing consumer as long as they own the product. We warrant that the drawer slides and hinges shall be free from defects in material and workmanship under normal use.

WARRANTY LIMITATIONS AND EXCLUSIONS

This warranty does not apply to any damage that has occurred due to normal wear, accident, misuse, or improper handling of the cabinetry. Cabinetry that is stored or placed in excessive moisture or extreme temperatures will not be covered under this warranty. This warranty does not apply to cabinetry that has been altered, modified or improperly installed to industry standard. Premier Cabinetry is constructed from solid wood and wood veneers on plywood. Wood characteristics that naturally occur, such as variations in color, grain, mineral streaks and knots are not considered material defects. Color variations and color softening in cabinets are a natural occurrence due to species, age, character of cabinets as well as exposure to UV light, sunlight, smoke, household cleaners, and other environmental conditions. For these reasons, replacement cabinets and/or accessories may not match the existing cabinets and such variations are not deemed a material defect under this warranty.

WARRANTY PERFORMANCE

In the event a manufacturing defect occurs within the limited liability warranty period and coverage, Hardware Resources, Inc. will replace the damaged component with a comparable component that is either equal to or greater in value than the original component at no charge. This warranty is limited to the replacement of defective components only and does not include service, labor, or transportation charges related to the removal or installation of the defective or replacement components. This warranty does not apply to any products used in conjunction with the cabinetry, such as counter tops, appliances, or plumbing fixtures. Hardware Resources will ship the replacement cabinet, component or part thereof to the original consumer purchaser via ground shipper or freight carrier, at Hardware Resources sole discretion. Such replacement is contingent upon the current product offerings with the Premier Cabinetry line at time of warranty claim. If the affected product is no longer available, Hardware Resources reserves the right to replace the affected component with a new component of the same style and/or uniform appearance. Hardware Resources makes no guarantee that replacement cabinets or parts thereof will exactly match the finish or appearance of the remaining components. Replaced product shall be warranted for a period equal to the remainder of the original Limited Warranty on the original product or for NINETY (90) days, whichever is longer.

CLAIMS

All claims must be submitted in writing and must specify the defects present in the cabinets and accessories. To initiate a claim for defective cabinets and/or accessories contact your builder, dealer, distributor or contractor who installed and sold the product. If that party is unknown or you have difficulty obtaining assistance, contact: Hardware Resources, Inc. Customer Service Dept., 4319 Marlena Street, Bossier City, LA 71111.

WARRANTY DISCLAIMER

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